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PRESS RELEASE
FOR IMMEDIATE RELEASE
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UB Campus Dining's Nicosia to Present At NACUFS National Conference

(BUFFALO, NY) - The National Association of College and University Food Services (NACUFS) has requested The University at Buffalo's Corporate Job Trainer for Campus Dining and Shops, Charles Nicosia, to present at their National Conference on Friday, July 15 in Anaheim, California. Since coming to UB in 2014, his focus has been on develop a training group of managers and staff who communicate well, confirm knowledge, and provide clear constructive feedback.

Nicosia has been in the restaurant and food service industry for 25 years. Before coming to Campus Dining and Shops, Nicosia successfully opened over 20 new restaurants across the Northeast for a large national franchise along with working in several independent concepts.

His session, titled "Training Your Trainers", will focus on having trainers who are aware and focused on promoting the policies/procedures of dining units and how that will create consistency throughout an organization's operations. The selection, education, and follow up with these trainers is vital to ensuring that goals and standards are upheld by everyone in the organization. These trainers, while a small portion of your workforce, will be a vital piece of supporting management in everyday operations and not just when training a new employee.

The NACUFS National Conference is the largest collegiate dining conference and provides educational sessions, guest speakers, a Culinary Challenge competition and numerous networking opportunities for colleges and universities across the United States and Canada.

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UB's Campus Dining & Shops' (CDS) primary purpose is to offer a variety of high quality, high value, and innovative dining options designed to fit the varied lifestyles and nutritional needs of the university community. Serving foods from local growers, striving to achieve sustainability, and expanding the availability of dining choices are ways that we enrich the dining experience. We challenge our experienced and knowledgeable employees daily to provide exemplary customer service. CDS is a multi-unit company employing over 1,300 people. In addition to providing the university's dining services, CDS also serves the UB community through management of the UB Card Office, Three Pillars Catering, Retail and Convenience Stores, and Vending. In our day-to-day operations we rely on inherent core values: quality items, value prices, environmentally friendly settings, ethical treatment of all, and conducting all phases of our business with integrity.